



M.S. Ramaiah College of Arts, Science and Commerce

(Re-accredited "A" by NAAC, permanently affiliated to Bangalore University, Approved by AICTE)

Grievance Cell

MINUTES OF MEETING — 2015-16

Date: 11/09/2015

Time: 1.30pm-2 pm

Agenda: To Redress Grievances of the Months July-September 2015

Dissuasion: To resolve the grievance brought by Dr. Priyanka Banerjee, Assistant Professor, Department of Biotechnology regarding the leakage in AC in the Plant tissue culture laboratory on the 9th of September 2015

Redressal: The problem was resolved with a discussion by the Head of the Department, Biotechnology and the technical staff. The committee decided to provide a technical support by contacting with a relevant firm to repair and service the instrument at the earliest.

Name of the members:

1. Dr. A Nagarathna Principal and Chairperson
2. Prof. BS Jayarama
3. Dr. Pushpa
4. Dr. Anuradha Ramanna

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11/9

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Principal

M.S. Ramaiah College of Arts, Science & Commerce
MSRIT Post, MSR Nagar
Bangalore 56 0054



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MINUTES OF MEETING — 2015-16

Date: 08/10/2015

Time: 3.30pm-4.30pm

Agenda: To Redress Grievances of the Months October-December 2015

Discussion: To discuss about the complaint launched by Mr.K S Suresh, father of Ms.Keerti studying in III sem BCA. The problem was regarding the use of unparliamentary language through What's App on the phone.

Redressal: The student by name Mr.Shashank studying in the same stream of III Sem BCA was personally called with the committee, inquired and wanted not to repeat such incidences again in future. The student was also cautioned that if he repeats the same mistake, he will be liable for punishment.

Names of the members:

1. Dr. A Nagarathna Principal and Chairperson
2. BS Jayarama
3. Dr.Pushpa
4. Dr.Anuradha Ramanna

A. Nagarathna
Principal

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MINUTES OF MEETING — 2015-16

Date: 20/11/2015

Time: 3pm-4.30pm

Agenda: A complaint was raised against Mr Ashok faculty of MBA by the students of MBA — Batch 2014-16

Redressal: The student representative was called before the committee to express their grievances. The students expressed their problem with reference to the above addressed faculty. The students discussed their problems with the committee about the classes rendered by the faculty were not on par with the time table prescribed. The students also requested that the classes were to be scheduled continuously without any hindrance to facilitate the requirement and accurate completion of the syllabus. The issue was discussed with the respective faculty and the redressal was resolved. The faculty assured that classes will be taken punctually and regularly.

Names of the members:

1. Dr. A Nagarathna Principal and Chairperson
2. Prof. BS Jayarama
3. Dr. Pushpa . H
4. Dr. Anuradha Ramanna

Ashok
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Ashok
Principal

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MINUTES OF MEETING -2015-16

Date: 10 /02/ 2016

Time: 4.00-4.15 pm

Agenda: To redress Grievances of the January-March -2016.

Discussion:

- i. The meeting was called to resolve a fight between two students over the use of abusing language in the classroom.
- ii. Inconvenience of laboratory works due to shifting of the premises to the new campus.

Redressal:

- i. Both the students and their proctor were called to resolve the issue. The students were counselled and cautioned not to indulge in such behaviour in near future.
- ii. The second issue was resolved by advising the science faculties to take extra practical classes after the regular classes, not to affect the exams which would schedule in April.

Names of the members:

1. Dr. A Nagarathna Principal and Chairperson
2. Prof. BS Jayarama
3. Dr. Pushpa
4. Dr. Anuradha Ramanna

A. Nagarathna
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A. Nagarathna
Principal

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